



Knowledge Networking: Creating the Collaborative Enterprise

David Skyrme

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Knowledge Networking explains the strategic, organizational and human impact of technologies that support knowledge: the internet, groupware, collaborative technologies. It shows how they can transform organizational practices and help to improve both individual and team performances.

Based on proven experience and includes customised toolkits, cases and action plans. From pooling expertise on a sales bid via computer referencing, to improving customer service using the flexible office, the author demonstrates how potential can become practice.

Knowledge management is the big management idea currently influencing organizations, and Knowledge Networking explores the global impact of sharing knowledge and expertise. It is a highly practical text which includes customised toolkits, cases and action plans to enable individuals and teams to improve their performance.

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